

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☒ CLEC

☐ ILEC

☐ Wireless

201412A

CERTIFICATED COMPANY INFORMATION

Knology of South Carolina, Inc

Company Name

WOW! Internet, Cable and Phone

706-645-3966

Dbaf/ka

Telephone #

1241 O.G. Skinner Drive

Mailing Address

West Point, GA 31833

City, State, Zip Code

4506 Dorchester Road

Business Location

Charleston, SC 29405

Charleston

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: CSC

Mailing Address: 1090 Vermont Avenue

Washington, DC 20005

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Abu Kahn

A. General Manager (Include Address if different than above)

706-364-1015 / 706-364-1011 / abu.kahn@wideopenwest.com

Telephone Number / Facsimile Number / E-mail Address

24*7 Customer Care Center

B. Customer Relations/Complaints Representative (Include Address if different than above)

843-225-1000 / 843-225-1001 / www.wowway.com

Telephone Number / Facsimile Number / E-mail Address

Melissa Marks

C1. Customer Relations/Complaints Representative for Escalated Complaints (Include Address if different than above)

706-634-6762 / 706-645-8614 / melissa.marks@wideopenwest.com

Telephone Number / Facsimile Number / E-mail Address

877-566-5649

C2. Customer Contact (Toll Free Number)

D. Engineering Operations (Include Address if different than above)

843-225-1000 / 843-225-1001 /

Telephone Number / Facsimile Number / E-mail Address

E. Test and Repair (Include Address if different than above)

843-225-1000 / 843-225-1001 /

Telephone Number / Facsimile Number / E-mail Address

Network Operations Center

F. Emergencies (During Non-Office Hours)

800-453-1777 / /

Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Bruce Schoonover 1241 OG Skinner Drive, West Point, GA 31833
Regulatory Officer (Include Address if different than above)
706-645-3966 / / bruce.schoonover@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address
Bruce Schoonover
- H. **Dual Party Mailings (Name)**
1241 OG Skinner Drive, West Point, GA 31833
(Mailing Address)
706-645-3966 / / bruce.schoonover@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address
Bruce Schoonover
- I. **Interim LEC Fund Mailings (Name)**
1241 OG Skinner Drive, West Point, GA 31833
(Mailing Address)
706-645-3966 / / bruce.schoonover@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address
Bruce Schoonover
- J. **Universal Service Fund Mailings (Name)**
1241 OG Skinner Drive, West Point, GA 31833
(Mailing Address)
706-645-3966 / / bruce.schoonover@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address
Bruce Schoonover
- K. **Gross Receipts Mailings (Name)**
1241 OG Skinner Drive, West Point, GA 31833
(Mailing Address)
706-645-3966 / / bruce.schoonover@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address
Melissa Marks
- L. **Lifeline Mailings (Name)**
1241 OG Skinner Drive, West Point, GA 31833
(Mailing Address)
706-634-6762 / / melissa.marks@wideopenwest.com
Telephone Number / Facsimile Number / E-mail Address

Bruce Schoonover

This form was completed by

Vice President

Title


Signature

/ 3/6/14

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201